



Freedom of Information request 01/FOI/24/2716
We received your request on the 28/06/2024.

Request

You asked us:

The total number of Subject Access Requests received between and 01/04/203 – 31/03/2024

The total number of Family Court Disclosure requests received between 01/04/2022 – 31/03/2023 and 01/04/203 – 31/03/2024

The total number of Insurance Disclosure requests received between 01/04/2022 – 31/03/2023 and 01/04/203 – 31/03/2024

The total number of Civil Disclosure requests received between 01/04/2022 – 31/03/2023 and 01/04/203 – 31/03/2024

The total number of Freedom Of Information requests received between 01/04/2022 – 31/03/2023 and 01/04/203 – 31/03/2024

Finally, can you confirm the software application used to track these requests, i.e. Cyc Freedom, eCase, iCasework, Excel, etc.

We have handled your request under the Freedom of Information Act (FOIA)

Our response:

There appear to be some missing dates and typos in the request – we have interpreted the request as being for data for periods of 01/04/2022 – 31/03/2023 and 01/04/2023 – 31/03/2024 in relation to each question.

The number of FOI requests received, and SARs received is reported on a monthly basis to the NPCC and data has been taken from these reports. This may differ slightly from data recorded on the casework system due to variations in dates of receipt/validity and how things are initially recorded (eg. a request may initially be recorded in a different category on the casework system, but ultimately be processed as a SAR).

The following data is therefore taken from British Transport Police's monthly data returns.

	01/04/2022 – 31/03/2023	01/04/2023 – 31/03/2024
FOI Received	710	671
SAR Received	255	447

The remaining categories do not correspond to specific categories on BTP's casework system and are not statistics that we record or report on systematically. I have provided the number of cases logged under the categories in which it is likely these types of requests would be logged, but there will be other types of requests logged in these categories and, as above, there may some crossover with subject access requests. This data should be treated with caution.

'Family Court disclosure requests' – requests relating to family court are likely to be recorded in the categories of CAFCASS or Court Order. However, as a national police force, British Transport Police receives requests from all areas of the country and there is a substantial difference on how these are made in different areas (in some areas the issue of a court order as a first contact is standard, in other areas there is a less formal and more collaborative approach).

'Insurance Disclosure requests' – may be recorded under the categories of ACPO ABI, Road Traffic or Other Requests.

'Civil Disclosure requests' will be recorded under the category of Other Requests if not dealt with as a SAR. It is noted however that the preference of some applicants and many solicitors is to make a SAR for information that they intend to use for civil litigation.

	01/04/2022 – 31/03/2023	01/04/2023 – 31/03/2024
ACPO ABI	7	14
CAFCASS	5	3
Court Order	32	39
Other Requests	89	122
Road Traffic	23	24

The software application used to log and track requests is GSA CycFreedom. Information is also tracked on Excel for FOI and SARs for monthly reporting.