Freedom of Information request ref 01/FOI/26/4326
We received your request on the 12/07/2026

Request

You asked us:

I would like to know where each British Transport Police 'Force Control Room' operate for what area and divisions.

We have handled your request under the Freedom of Information Act (FOIA)

Our response:

The British Transport Police operate two Force Control Rooms, located in London and Birmingham. The London Force Control Room is responsible for supporting B Division, while the Birmingham Force Control Room supports C and D Divisions.

Both control rooms are equipped to provide mutual support and, during periods of high demand or major public events, are able to manage each other's calls and operational duties to ensure service continuity and resilience.

Please see the link below for more information on the British Transport Police website.

www.btp.police.uk/news/btp/news/england/inside-btps-force-control-rooms-and-first-contact-centre/