



Freedom of Information request ref 01/FOI/25/3716

We received your request on the 30/09/2025.

Request

You asked us:

Dear FOI team,

Under the Freedom of Information Act 2000 I would like to request the following information about Police Community Support Officers (PCSOs) employed by the British Transport Police:

1. Initial pay scale - The pay scale / salary point(s) (annual gross pay) applicable to PCSOs when BTP first recruited them (December 2004 / January 2005), including any London or area allowances or shift allowances that formed part of the starting package.

2. Pay regrading history - Please confirm whether the PCSO role within BTP has ever undergone a pay regrading exercise since its introduction. If so, please provide details of the year(s), the nature of the regrading, and the revised pay scales implemented.

3. Job descriptions - Copies of the official BTP PCSO job description documents from the time the role was introduced up to the present day. If the job description changed at different points (e.g. in 2007, 2009, 2012, etc.), please provide copies of each version to illustrate the timeline of job description development.

If any of the requested information is covered by a published document (e.g. recruitment adverts, HR pay scales, or job description booklets), please supply a copy or a link.

If you need clarification to locate the information, please contact me. If you consider some of the requested information exempt, please provide the relevant exemptions and a public interest test explanation.

We have handled your request under the Freedom of Information Act (FOIA)

Our response:

Q1: We do not hold information as far back as requested, therefore no information held.

Q2: There has been no re-grade for PCSO's, however pay scales have been increased in line with all relevant pay awards.

Q3: BTP use the recruitment packs which are attached, but we do not hold ones prior to 2023. Their job description has always been set by the College of Policing.

[PCSO handbook](#) | [College of Policing](#)