



Freedom of Information request 01/FOI/24/2473
We received your request on the 20/02/2024.

Request

You asked us:

We are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:

1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?
2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?
3. How many people do you pay each month using your payroll solution?
4. How many pensioners do you pay using your payroll solution?
5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?
6. What is the employee count at your organisation?
7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?
8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?
9. Who at the BTP is the head of service for HR and Payroll software or services and what is their role?

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how we can refine our request.

If you can identify any ways that our request could be refined, we would be grateful for any further advice and assistance.

If you have any queries, please don't hesitate to contact us via email. Could you also please acknowledge receipt of our request?

Thank you for your time and we look forward to hearing from you.

We have handled your request under the Freedom of Information Act (FOIA)

Our response:

1. We use the eFinancials suite of software for Finance. Our contract for maintenance and support cost £126.9k + VAT in 2023/24 and runs until 30th June 2027.

For HR the system is called Origin Resource Management – This includes the Police Personnel solution and Duty Management systems.

Total spend on Origin support and updates for 2022 to 2023 was £321,979.52

For 2023/2024 - We have spent 43,978

For the contract - 1st annual payment September 2023 of 304,000 and 71,000 plus VAT = £450,000.

The current term for BTP's contract with SSS Public Safety to use Origin Resource Management for duty and HR services is due to expire in September 2026.

2. In house

3. Over 5,000 on average

4. We do not pay pensioners, as we have a separate pension provider who manages the pensions.

5. No

6. Circa 5,000

7. No

8. MHR as it is their software we use

9. Amit Kanabar, Head of People Services.