



**BRITISH  
TRANSPORT  
POLICE**

**Central Sector  
Neighbourhood Policing Team  
PACT Meeting Minutes**



<b>Author:</b>	<b>PCSO 4294 Shaun Hardcastle</b>
<b>Date:</b>	<b>15/02/2011 10am</b>
<b>Location:</b>	<b>York Railway Institute.</b>

**1. PRESENT:**

<b>A/PS Joanne Christon</b>	<b>(BTP)</b>	<b>JC</b>
<b>PC Kevin Andrews</b>	<b>(BTP)</b>	<b>KA</b>
<b>PCSO Shaun Hardcastle</b>	<b>(BTP)</b>	<b>SH</b>
<b>Ian Middleton</b>	<b>(Salvation Army)</b>	<b>IM</b>
<b>Sean Gumley</b>	<b>(East Coast)</b>	<b>SG</b>
<b>Simon Mills</b>	<b>(East Coast)</b>	<b>SM</b>
<b>Andrew Briggs</b>	<b>(Northern Rail)</b>	<b>AB</b>
<b>Tammy Uebersax</b>	<b>(SSP)</b>	<b>TU</b>
<b>Tony Barge</b>	<b>(NYP)</b>	<b>TB</b>
<b>Loiusa Warburton</b>	<b>(NYP)</b>	<b>LW</b>

## DISCUSSION

JC Hi, thanks for coming. I'll introduce myself, I'm Joanne Christon, I'm currently filling Stephs post as she's away on a secondment at the moment.

## PREVIOUS ACTIONS

### StoreNet Radios

JC There's an Action for Sean to get an update regarding the Store Net Radios?

SG I spoke to Darren Lumber about getting hold of some radios and there doesn't seem to be too many problems on York Station to warrant the money that would be needed to get hold of some, maybe put the idea on a back burner for now.

TU We rent them and share them with BTP and the Royal York Hotel during Race meetings.

KA With East Coast Staff, it has been mentioned that the BTP could share a radio to keep in contact.

SG It may also improve incidents being reported because they could get in contact straight away instead of maybe thinking about it then not reporting it.

KA Would it be a problem getting hold of one?

SG No, not a problem, we give the taxi office one on a weekend too.

JC It could not be used for incidents that require an immediate response as Shaun may not always be on, monitoring purposes only. We'll keep reviewing the StoreNet situation at the next few meetings.

**ACTION: BTP to have access to an East Coast radio**

### No Smoking Signs

JC In the last meeting there was an action raised for the No Smoking Signs in the Portico to be replaced. They have now been replaced.

- SG They've been placed in better positions away from the arches where people are more likely to walk so that they hopefully will stay down for longer. We could maybe do with 1 or 2 more.
- KA We could maybe do with some signs at head height as well as some people are still saying the cant see the ones on the floor, which can sometimes be a problem when the Portico is busy.
- JC We have reported quite a few people since the signs have been replaced.
- AB Has it improved at the rear entrance near Northern?
- SG Yes it's improved there also.
- JC Is there a chance of getting more signage then?
- SG Yes we'll have a look at positions on the way back and I'll enter a fault to East Coast.
- Action to be reviewed at the next meeting.

#### Vehicle Security

- JC We were looking at carrying out a leaflet drop in the long stay carpark.
- SH Our Crime Reduction Officer suggested that a leaflet drop probably wouldn't be practical for a few reasons so we opted for simple posters to be display that would remind people to lock their vehicles and hide their valuables.
- TB North Yorkshire Police devised a pouch that looked simply like a parking ticket so that it wouldn't draw attention to the persons car, but would also offer them advise when they returned to their vehicle.
- SG You could also look at having Officers around the car park at peak times advising people about their vehicle security.
- JC We'll look into both ideas in the coming weeks, thanks.
- ACTION: BTP to conduct a Vehicle Safety leaflet handout.**

#### Door Staff

- JC The Door Staff action seemed to be completed soon after the last meeting, are there any further issues?
- TU The company who supply the door staff has recently changed and we have some issues with the 2 new guys not following the correct procedures. The company that supply them are good so we shall speak

to them about it. The amounts of incidents since we've had door staff has fallen quite a lot, which is obviously good.

This action is now finished.

### REVIEW OF WHAT WE HAVE DONE

- SH We have started an Operation called Op Connection, its basically a chance to have a one on one with every member of staff from the Train Companies and get an understanding of how safe they feel at work and what they think our priorities should be. It's also their chance to speak to the Police and feel confident that they can talk about any issues they may have.
- JC We are currently working with East Coast staff but shall be starting with TPE in 2 weeks. We will be starting with Northern at a later date.
- SH We have also increased patrols around the cycle racks as we've had a spike in thefts of high value bikes. Please can everyone keep vigilant around that area.
- KA We are also holding another couple of Op Spoke days on the 24<sup>th</sup> and 25<sup>th</sup> of February for people to get their bikes tagged.
- TB We have a good system of placing a white tag on insecure bikes that only show a code for the person to check on the internet. I'll email Shaun the details.
- JC Thanks, we'll take a look in to that.
- SH We conducted ASB patrols throughout the Christmas period and a number of Fixed Penalty Notices and arrested were made.
- SG Anti Social Behaviour seems to be at its worst on Saturdays and starts as early as half 10/11 in the morning, they come through drinking and continue all day and return for their last trains. I think it would be a lot worse without a police presence.

### REVIEW OF CURRENT PROBLEM SOLVING PLANS

#### GRAFFITI

JC We still have this ongoing Graffiti PSP that's been going for well over a year now. We have only had one incident since New Year and hopefully we will get the wall repainted when the weather improves. We are looking at possibly closing the PSP, has anyone got any thoughts about it being closed?

The Group had no objections.

### NEW /CONTINUING PRIORITIES

JC ASB onboard the TPE Middlesbrough services. We are now looking at boarding the morning service at Northallerton that leaves Middlesbrough at 1000hours. This train has been identified as one of the busiest.

KA Most of the revellers board that service and are rowdy throughout the journey which is causing a lot of problems to the staff and also fellow passengers. So like Jo said, some of us will be onboard the service, taking action against those who seem to be causing trouble from the start.

TB The door staff in the town centre have got a good set up now, if they have people causing trouble they pass the descriptions via radio to all the other door staff and they get refused entry everywhere, leaving the people no choice but to leave the town centre. There are going to be some changes in the future but I don't want to say too much at this point.

SG Big groups can be quite intimidating especially if the member of staff are by themselves, but I'd have to say we have a good relationship with the Police and without their presence it could be nasty for staff.

KA BTP are having a meeting with TPE to see why York is becoming such a hotspot for people coming and drinking from Middlesbrough.

JC At the moment It's the same price for a train ticket as it is a taxi and it's a change of scenery. There is also no Pub Watch Scheme in York to ban people as there is the in Cleveland area. Does the city centre get many incidents?

- TB** No, we don't get many incidents. We monitor a lot of the larges groups throughout the city so they know we're there and incidents don't really occur.
- KA/JC** Any incidents are getting dealt with positively. There has been a number of FPNs, arrests and ejections.
- KA** Any issues Ian? We appreciate you always coming.
- IM** No, nothing but its good to keep in contact in case you guys might have any issues with rough sleepers etc.
- SH** Simon? Any issues in the Travel Centre?
- SM** No not really, there's been a little spike in people attempting to refund dubious tickets in the last week or 2. But it's being dealt with.
- JC** Is it the same people?
- SM** No, their just random people every time.
- KA** Andy, anything?
- AB** No, very quiet at the moment.
- TU** We have noticed a little spike in Wine stock levels, maybe 4 or 5 out, if people could look out for anyone looking suspicious around the doors.
- TB** Couple of reports in the last few weeks of people sleeping under the Arches on Queen Street.
- IM** Its quite a notorious hotspot but haven't come across anyone there for a while.
- TB** I'd just like to know who it is so that we can try and help them.
- Tony also explained to the group how North Yorkshire Police are restructuring their Neighbourhood teams and also how they are going to tackle issues in the town centre.
- JC** Thanks for coming.

Thank you all for attending.

<b>ACTIONS ARISING FROM MEETING</b>			
<b>REF/ITEM</b>	<b>ACTION</b>	<b>WHO</b>	<b>DEADLINE</b>
<b>Continued ACTION</b>	<b>StoreNet radios</b>	<b>PACT</b>	
<b>NEW ACTION</b>	<b>BTP to have access to an East Coast radio</b>	<b>BTP</b>	
<b>NEW ACTION</b>	<b>BTP to conduct a Vehicle Safety leaflet handout.</b>	<b>BTP</b>	