



**BRITISH  
TRANSPORT  
POLICE**

**Central Sector  
Neighbourhood Policing Team  
PACT Meeting Minutes**



<b>Author:</b>	<b>PCSO 4294 Shaun Hardcastle</b>
<b>Date:</b>	<b>14/12/2010 10am</b>
<b>Location:</b>	<b>Railway Institute Council Room.</b>

**1. PRESENT:**

<b>Sergeant Stephanie Reynolds</b>	<b>(BTP)</b>	<b>SR</b>
<b>PC Kevin Andrews</b>	<b>(BTP)</b>	<b>KA</b>
<b>PCSO Shaun Hardcastle</b>	<b>(BTP)</b>	<b>SH</b>
<b>Ian Middleton</b>	<b>(Salvation Army)</b>	<b>IM</b>
<b>Sean Gumley</b>	<b>(East Coast)</b>	<b>DL</b>
<b>Chris Goodwin</b>	<b>(Network Rail)</b>	<b>CG</b>
<b>Marc Gales</b>	<b>(Coopers Bar)</b>	<b>MG</b>
<b>Jennifer Locke</b>	<b>(Street Angels)</b>	<b>JL</b>
<b>Paul North</b>	<b>(CRI)</b>	<b>PN</b>
<b>Andrew Briggs</b>	<b>(Northern Rail)</b>	<b>AB</b>
<b>Doug Downie</b>	<b>(Railway Chaplin)</b>	<b>DD</b>
<b>Colin Mole</b>	<b>(Europcar)</b>	<b>CM</b>
<b>Carl Brunning</b>	<b>(REO)</b>	<b>CB</b>

## DISCUSSION

SR Introductions and thanks for coming. The timings of our meetings have changed back to 10am due to poor attendances.

### Review of what we have done

SH Since the last PACT meeting we covered the Ebor Races which passed by quite quietly. We had a couple of arrests and a small number of Fixed Penalty tickets were handed out.

Also the male arrested for harassing Station Staff was charged and his court date was this week. Although he didn't turn up he was found guilty in his absence and given a 2 year restraining order prohibiting him from entering York Railway Station which is a great result.

The team was involved with a Network Rail Children's Safety day where officers went into their school and talked about Railway Safety and a group of children also came to the station to learn about the different aspects of the Railway and how to stay safe.

We also took part in an ASB operation on the Station in late September where there were a couple of minor ASB offences.

### LAST ACTIONS

#### STORENET RADIOS

SR In the last meeting Darren Lumber was actioned to find out if there is a possibility of acquiring Storennet radios so that retailers and licensed premises can be in touch with each other directly and with BTP.

Unfortunately Darren isn't here today.

SG Sean from EC was unaware of that action, will follow it up.

**ACTION: Sean to get an update regarding Storennet Radios.**

SR Darren also had an action for the possibility of an Incident box being placed in the East Coast Reception for all railway staff to drop off any incidents they wish to report.

- SG** I don't think there's a massive problem in York, the incidents that do occur are more spontaneous than anything, I think it would be much better to discuss incidents face to face.
- SR** If that way is preferred than we agree, we just need to make sure things are still reported and intel is passed on.
- SG** We could try and arrange 'Team Champions'/Points of Contact.
- SR** The above action is to be written off.
- SR** The previous action for Darren to re-place the No Smoking signs was completed but they have peeled off again due to the current bad weather. We will carry this action over.
- CB** More signs to be obtained that hopefully better ones that will stay in place.  
**ACTION: Carl to get more No Smoking Signs**
- AB** Are there enough signs around the Station?
- SG** The problem with adding more signs would be that we will end up with a Station full of them and they will lose their effect. Every member of staff tries to give a person a chance at first to put their cigarette out, and then if they don't they should be reported.
- SR** One of my actions from the last meeting was to pass Ian's email to the AIB so that contact can be made regarding rough sleepers, and also to speak with the Street Angels about receiving some training on suicide prevention. I didn't speak with Street Angels as Network Rail offered us a Suicide prevention course run by the Samaritans, which we all did. It may be a good idea for Jennifer if some of the Street Angels were to undertake the same course if it is open to everyone as it was fantastic, it was relevant for everyone.
- JL** We currently have 55 operational staff, I could possibly send the team leaders if they and the course is available.

**SR** Last but not least, the vehicle safety action needs to be carried over and Shaun, an email to be sent to the Crime Reduction officers for advice.

**ACTION: Shaun to get CRO involved in vehicle security.**

### **REVIEW OF CURRENT PROBLEM SOLVING PLANS**

### **LAST TPE SERVICE TO MIDDLESBROUGH**

**SR** This PSP has been rewritten & reopened and officers have been on the Platform when passengers are returning on Saturday night and officers have also been onboard the service. There have been a number of arrests and others have also been reported. We have displayed posters along the route so that people know Officers will be onboard and bad behaviour will not be tolerated.

### **GRAFFITI**

**SR** As everyone is aware, this is an ongoing problem, we are working closely with Network Rail, we have authorisation for another CCTV camera and that shall be operational soon.

**CG** We have progress regarding the camera all we are waiting for now is the power supply it'll need.

**SR** If everyone could stay vigilant please and report any incidents to the control room or ourselves. Thanks.

**ARISING MATTERS / ACTIONS**

**SR**            Operation Garland is our Christmas period operation aimed at reducing Anti-Social Behaviour. We are conducting increased patrols on stations and onboard services throughout December. Please report any incidents to us.

Operation Connection is an operation concerning members of station staff. We aim to have face to face contact with all members of staff. We want to gauge how safe you feel at work, your day to day problems and concerns. The results will be properly analysed and action taken if needed.

**MG**            Whilst we're speaking of safety, we have a slight concern regarding our Security guard on a Friday and Saturday night, at the moment we have only 1, we are asking for 2 but are currently at a bit of a stumbling block. Is there any chance that BTP could give us some advice on this?

**ACTION: Sergeant Reynolds to meet with Sergeant Popple regarding the situation.**

**MG**            Just to let everyone know, our opening times over the Christmas Period are as follows;

0900-1830 Christmas Eve  
0900-1900 New Years Eve  
1100-1800 New Years Day

**JL**            Just to let people know what we do as Street Angels, we start at 10 o'clock at night, have briefing then our first stop is usually the railway station, we come through and say hello to the staff and public, and help anyone that may need it. We aren't police, we are not trained or expected to get into conflict situations, we are there to help diffuse conflict and prevent the situation from escalating. We mainly help the drunk & vulnerable. If there is anything that we can do, just let us know, we carry radios and mobiles round with us. I'll leave leaflets and

business cards for everyone to take if they wish.

**SG** Can I just say thanks and well done for all your work. What do you think about possibly meeting up with the Station staff as you walk through, I think they'd really appreciate someone to talk to face to face instead of emails or over the phone. Also the Station Taxi guys would probably appreciate it even more as they have to deal with a lot, especially over the weekends.

**JL** Yes, after the meeting we'll try and organise this.

**PN** There doesn't seem to be any drug related problems around the Station.

**SG** It's a sporadic thing really, it's nice to know your there though especially now that staff are dealing with a lot more these days.

**SR** It's great to have you as a contact.

**AB** It's very quiet at the moment at Northern.

**KA** Have you guys seen any cycle theft issues?

**AB** No not really

**KA** Thanks, try and be as vigilant as possible, especially around the Christmas period.

Thank you all for attending.

<b>ACTIONS ARISING FROM MEETING</b>			
<b>REF/ITEM</b>	<b>ACTION</b>	<b>WHO</b>	<b>DEADLINE</b>
<b>Continued ACTION</b>	<b>Sean to get an update regarding Storenet Radios.</b>	<b>SG</b>	
<b>NEW ACTION</b>	<b>Carl to get more No Smoking Signs at York Station as the old one have worn off.</b>	<b>CB</b>	
<b>Continued ACTION</b>	<b>Shaun to get CRO involved in vehicle security with a view to conducting a leaflet drop in the long stay car park at peak times.</b>	<b>SH</b>	
<b>NEW ACTION</b>	<b>Sergeant Reynolds to meet with Sergeant Pople regarding the issue of only one security guard being employed at the station. Advice to be given as to whether this is supported by BTP or whether additional security guards would be advisable.</b>	<b>SR</b>	