



**BRITISH  
TRANSPORT  
POLICE**

**Central Sector  
Neighbourhood Policing Team  
PACT Meeting Minutes**



<b>Author:</b>	<b>PCSO 4294 Shaun Hardcastle</b>
<b>Date:</b>	<b>12/04/2011 10am</b>
<b>Location:</b>	<b>York Railway Station, Academy Room 4.</b>

**1. PRESENT:**

<b>A/PS Joanne Christon</b>	<b>(BTP)</b>	<b>JC</b>
<b>PC Kevin Andrews</b>	<b>(BTP)</b>	<b>KA</b>
<b>PCSO Shaun Hardcastle</b>	<b>(BTP)</b>	<b>SH</b>
<b>Andy McNeil</b>	<b>(TPE)</b>	<b>AMc</b>
<b>Penny Soards</b>	<b>(WHSmith)</b>	<b>PS</b>
<b>Darren Lumber</b>	<b>(East Coast)</b>	<b>DL</b>
<b>Colin Weir</b>	<b>(York RI)</b>	<b>CW</b>
<b>Doug Downie</b>	<b>(Chaplin)</b>	<b>DD</b>

## DISCUSSION

JC Hi, thanks for coming. We'll start with Actions that were raised in the last meeting.

### PREVIOUS ACTIONS

#### StoreNet Radios

JC The first action was the StoreNet Radios, we were waiting for a response from tenants regarding if they would like to be involved or not. We haven't had a reply as yet.

DL I tried pushing the idea forward with the managers and staff but the response I got was 'We're not crime fighters'. We need these radios in our current situation really because if a major incident were to occur we cannot rely on the mobile networks as they will crash and we would have no form of communication with each other. I have also tried enquiring about any Railway funds that maybe available to use but have had no reply. Similar systems are used in other stations in the country.

AMc If other stations have them then surely York being a busy Station should have them.

JC We will try making contact and get our point across also. They would be a good thing to have.

The next action we had was similar to the Storenet radio but was to possibly get hold of one of East Coasts radios so that we can be in contact that way. We were told that there was a shortage of radios so unfortunately we wouldn't be able to have one.

DL We have just had a delivery of some more radios so you should be fine to have one providing the staff put them back at the end of their shifts and you inform the DTL that you've got one.

KA With East Coast Staff, it has been mentioned that the BTP could share a radio to keep in contact.

JC Can you brief staff about putting the radios back so we're able to carry one please.

**ACTION: NPT to collect an East Coast Radio**

The last action was about vehicle safety/criminal damage to vehicles and possibly conducting a leaflet drop in the car park. We spoke with our Crime Reduction Officer (CRO) and he stated that it may highlight a problem that isn't actually there.

With this in mind we did cover the car parks on 25<sup>th</sup> & 28<sup>th</sup> of March handing out leaflets to the car park users highlighting that valuables had been seen left in unattended vehicles and to keep them out of sight, at the same time it was stressed to the users that we don't have any vehicle crime and that we were providing advice to ensure it remained that way.

### Overview

SH Over the last 2 months we have completed more Op Connection forms. Op Connection is a chance for staff to speak one on one with the Police and can voice their views on how safe they feel at work and what they expect from the BTP. We have nearly done all the East Coast staff and will shortly be starting with TPE.

SH We have been monitoring the problem TPE York-Middlesbrough services on a Saturday night and we have also been boarding one of the services from Middlesbrough in the morning, warning people of their conduct on returning.

JC The team has split up on a Saturday in to 2 shifts. One shift works 9-5 and boards the Middlesbrough – York at Northallerton, offers advice also warning people that unacceptable behaviour will not be tolerated on any journey.

The other half works 1-9 and monitors people coming back through the

station wanting to board the last couple of Middlesbrough services. We have had a brilliant response again by TPE, getting all the relevant posters up, providing staff to impose the Dry Train and also supplying security staff to actually board the services.

AMc TPE have also been giving out leaflets on board the services in the morning with information about the services and codes of conduct.

JC Request made that staff travelling on the services forward information to their control centre relating to ASB, large parties travelling etc. We are now linked up to the TPE intelligence system so any information supplied will be sent on to our AIB. We can then assess the information and police at times and locations where we are needed most.

AMc Supervisors have also changed their shifts. One of Jane, Nigel or myself now work later so that we are around providing more support to the staff working those trains.

JC I think these changes have had a good impact on the services, however we will keep working towards solving the problem.

SH We conducted another Op Spoke day (cycle marking), we tagged roughly 60-70 bikes. Every time we hold an Op Spoke we get a good number of cycles marked which makes it a lot easier for officers to trace the owner if a bike is ever stolen & found.

KA We have had a couple of good results recently with catching cycle thieves. This all helps towards proving the case.

JC Another thing that was brought up at the last meeting was Rough Sleepers, we have a meeting about it on Friday with North Yorkshire Police (NYP) at 10:00 all invited to attend. Although they don't sleep on the station they are very close and it can still effect us all, if they get moved on from the town centre they may come on to the Station.

Anything from anyone else?

DL Cycle Routes; with these new cycle routes being built in to the car

parks we need to make sure that there is adequate signage for bike and car users warning them of the hazards otherwise we could be dealing with collisions all the time.

KA Our Crime Reduction Officers has been involved with this for a while, he is highlighting the potential problems that may occur. All we can do is make suggestions to East Coast as its up to them.

DL Another thing that was raised with our staff is the TPE problem trains on a Friday and Saturday night. The posters seem to be working, the dry trains are also good as long as people are there to enforce it.

JC We had a meeting about the Saturday TPE trains and someone from NYP's licensing attended. We are looking in to a number possibilities regarding those trains.

DL Could try a Yellow & Red card system.

JC Unfortunately its never the same groups travelling down, its different people every week.

DL The last point raised from staff was they are wondering what will be happening with Police numbers with Craig over at Leeds, Sharon leaving and Nick away for a month. They are worried they will be left unprotected.

JC Unfortunately we cant promise anything yet, we're still waiting to hear what will happen too. We will let everyone know when we can, in the meantime we will try our best to help you.

KA Smoking Signs in the Portico, are they going to be replaced?

DL I believe they are yes.

KA They are a good thing to have because the signs on the walls don't work, people don't see them and they can also be interpreted as No Smoking beyond this point.

JC Last time the signs were replaced positive actions were taken.

PS Malcolm is coming back on the station. He sent a male in the shop the other day with some money to buy a book. He is banned from WHSmiths. He tends to be coming early morning.

SH I'll keep my eye out for him.

- KA Everything ok at the RI Colin?
- CW All ok. We did however have a 'flasher' a week or so ago but its been reported to NYP by the school who was using the courts at the time and they are dealing.
- KA Anything else, Doug?
- DD I've just been dealing with fatalities recently. Visiting those who have been affected by them.
- JC Are there any more issue anyone would like to raise?  
One last point, regarding incidents of copper cable being stolen and or damaged. Incidents are still on the increase and it is a major issue for the railway and BTP. Can everyone please be vigilant as it is happening all over the country. We are looking at introducing inputs/briefings about cable to these meetings, would everyone be open to receiving a briefing about it?
- Group Yes.
- JC Thanks for coming. The next PACT meeting will be on 07/06/2011.  
Further details will be emailed nearer the time.

Thank you all for attending.

<b>ACTIONS ARISING FROM MEETING</b>			
<b>REF/ITEM</b>	<b>ACTION</b>	<b>WHO</b>	<b>DEADLINE</b>
<b>Continued ACTION</b>	<b>BTP to have access to an East Coast radio</b>	<b>BTP</b>	

