

If you want to tell us about an incident that doesn't require an emergency response you can text us on 61016 to let us know what happened, where it happened and when.

We completely understand that if you experience unwanted sexual behaviour, you might want to forget about it and move on. However reporting can help us stop it from happening again. No incident is considered too small or trivial, as our officers are trained to deal with all sorts of cases. You will always be taken seriously and we will treat you with respect and dignity.

By texting 61016 you can report any behaviour that makes you feel uncomfortable or report if you witness an incident, such as:

- Touching/Groping
- Rubbing against someone
- Masturbation
- Someone exposing themselves
- Taking photos of a sexual nature without consent
- Sexual comments
- Leering
- Indecent acts

You don't have to prove that it was a criminal offence or an intentional act to report it; we will investigate all that for you.

Always dial 999 when you need an urgent police response, in instances such as:

- A crime is happening right now
- Someone suspected of a crime is nearby
- Someone is injured, being threatened or in danger

The 61016 text number is monitored 24/7 and whilst we aim to respond as soon as possible, it's best to use 999 if an immediate police response is required.

You can also email 61016@btp.pnn.police.uk or call 0800 40 50 40.

Woman texts 61016 after she was sexually assaulted for the second time by the same male on an over ground train. Suspect was identified by a patrolling plain-clothes officer and was subsequently arrested.

Woman texts 61016 to say she recognises the man on her train from when he sexually assaulted her some time ago. Officers met the train at Bromley South. Man arrested on suspicion of sexual assault.

What happens next?

Send a text to 61016*

- **What happened**
E.g. Groped by slim-build, tall white man wearing a red tie...
- **Where**
E.g. ...on-board Northern line tube travelling Northbound between Oval and Kennington...
- **When**
E.g. ...on Monday 19 February at 8:45 am.

Include any details you feel would assist in identifying the individual. Don't worry if you are not able to provide these specific details; any information you are able to provide can help us to build a picture of an offender when we put these reports together.

You can also text us anonymously if you wish. You don't have to include your name or any identifying details in your text. We will not attempt to find out who you are if you have sent a text anonymously; however, there may be rare occasions where this is absolutely necessary.

*Your mobile service provider may issue a small charge



Text received by our First Contact Centre

- The Contact Handler will create an incident log with all of the information contained within the text and assign the appropriate grade of response.
- The log will be forwarded to our Force Control Room for an initial police response.



Text back to confirm that your message was received

- If your report is of a **live, ongoing incident** you will be advised of the log number and advised that we will call you on your mobile number shortly, if you cannot take the call please let us know.
- You may also be asked specific questions which may be required to aid the initial police response. If it is safe for you to do so we may ask you to send an image or video of the person you are contacting us about to 61016@btp.pnn.police.uk along with the log number provided to assist us in linking the image/ video to the text log. You may be asked that if you are at a railway station or on the train and you see our officers to make yourself known to them only if you feel safe and comfortable to do so, as this will assist our initial investigation.
- If your report is of a **non-live, non-ongoing incident** you will be advised of the log number and advised that we will call you shortly, if you cannot take the call please let us know.



Phone call back to gather further information



Giving a statement

After you've made a report we may need a statement from you. You don't have to go to a police station; we can visit you where you feel most comfortable. We won't tell your parents/ partner but its best if you do however, if you're under 18, you'll need a guardian with you when you make your statement. If you don't want to make a statement you don't have to, but giving one can help us identify and catch offenders and prevent others from experiencing unwanted sexual behaviour.



If the offender is caught

If we find and arrest the offender, you may need to come to the police station for an identification process. A decision will be made about whether the person should be charged. If they are, they will have to appear at court.



Going to court

If the offender is caught and pleads not guilty, there will be a hearing. We will support you through the criminal justice process.