



North Area, Newcastle, ECML
Neighbourhood Policing Team
PACT Meeting Minutes



Author:	PCSO 9277 Price
Date:	29/09/2011 10am
Location:	Centurion Bar, Central Station, Newcastle.

1. PRESENT:

Libby Hibbert	Samaritans	LH
Barry Kadleck	Samaritans	BK
Bill Donnelly	Samaritans	BD
Tim Thompson	Eastcoast	TT
Matt Crann	Eastcoast	MC
Dennis Middleton	Eastcoast	DM
Tariq Mahmood	NODA	TM
Eddie Binks	NODA	EB
PC 0828 Kev Andrews	BTP	KA
PCSO 9277 Vaughan Price	BTP	VP

2. APOLOGIES:

Sam Douthwaite	Street Pastors
Stephen Sorby	Railway Chaplain
Vicki Smith	Network Rail
Fiona Grant	WH Smiths

3. UPDATE PROBLEM SOLVING PLANS:

OUTSTANDING PROBLEM SOLVING PLANS

Problem Solving Plan reference	Progress	Owner
	<p>Late night trespass and ASB at Durham Railway Station. The perception seems to be from Dennis Middleton (Durham Station Manager) that on one occasion BTP came into contact with a trespasser but an update was not provided - PS Reynolds to ascertain the outcome and inform Dennis. Problems are still said to be ongoing and need police attention.</p>	<p>PI Bridges</p>

4. UPDATE ACTIONS ARISING FROM PREVIOUS MEETING:

ACTIONS		
Action	Owner	Completed
N-18-1 To put VP, AC & BTP NPT on email list for the NE1 meetings.	CSO Michael Hall CSO Mina Galtta	Email sent requesting any updates or information 26/09/2011 Awaiting reply.
N-18-2 To progress the arrangements to implement the Samaritan training for all station BTP officers and staff in the North East Area, with a mixture of rail staff from each company if possible.	PS Reynolds	This was authorised by the Area Diversity Action Group and all that's required is for it to be co-ordinated. Insp. Kooper from Ops. Has asked me to co-ordinate this with Lucia Capobianco from Samaritans.
N-18-3 To provide Samaritans cards (business card size) to BTP Officers and anyone who can use them.	Barry Kadleck	Barry has supplied some of these but still waiting for the proper ones.
N-18-4 Write a PSP for Newcastle Travel Centre ASB-liaise with Louise Rutherford to progress.	PCSO Cooper	PSP has been written.
N-18-5 Northumbria Police are working with local supermarkets to combat the issue of under age drinking-CSOs to keep us updated with the result as this might be relevant to the new Sainsbury's store which has just opened on the station.	CSO Michael Hall CSO Mina Galtta	Email sent requesting any updates or information 26/09/2011 Awaiting reply.
N-18-6 To remind staff to report any and all instances of trespass at Durham Station.	Matthew Crann	Staff have been reminded by management to comply with this request.
N-18-7 The roll out 'City Safe Haven' at Newcastle, and also Doncaster. To arrange with Stephen Sorby to meet with Burger King and Heroes Bar to look at the concept and development of 'City Safe Haven'. Enquire about the pack being sent by PDF. A working group is to be set up to work on this specific project. Liaise with Station Manager Louise Rutherford in the first instance in relation to any impact on the station.	PS Reynolds.	All parties are ready and willing to attend and the only thing holding us back is the production of the CSH literature. This is due to it being the property of the Jimmy Mizen Foundation but through Citizen UK who produced it at their expense and planning. I am now going to meet with Citizen UK to discuss how the literature can be made generic and therefore suitable for use across the whole country rather than London only.

ACTIONS ARISING FROM MEETING

REF/ITEM	ACTION	WHO	DEADLINE
	With reference to action number N-18-2 (Samaritans Training Courses) previously, Libby Hibbert with assistance from Matt Crann to make contact with Eastcoast managers to arrange future courses through the business rather than individual station managers. Libby Hibbert and Barry Kadleck were taken to Newcastle BTP to speak to Insp MacClaren but unfortunately he was not in so Libby was given his email address so she can deal directly with BTP at Newcastle for arranging course attendance by BTP. Eddie Binks expressed interest in attending with other taxi drivers, liaising directly with Libby to arrange for attendee's.	Libby Hibbert	ASAP
	The problem at Durham with the appearance of 2 beggars' needs to be attached to the existing PSP as low level disorder.	PCSO Price	ASAP

5. ITEMS FOR DISCUSSION

a) Performance

PC Andrews began the meeting by introducing himself to the group and a brief overview of what the NPT has been engaged in since the last meeting was given. There was a lengthy discussion about the difficulties in arranging the Samaritans 'Managing Suicidal Contacts' courses and this is covered in more detail in the above actions. DM stated that he has course dates of 11/10/11 and 3/11/11 for York and 4/11/11 for Leeds.

b) Intelligence

KA outlined a PSP for the Travel Centre at Newcastle 'ASB at excess window' this being a particular problem on football days with large groups or even crowds at the travel centre and gatelines. TT stated that for health and safety reasons the gatelines are opened when there are large numbers due to crushing but this applies at anytime when there are large numbers due to health and safety not just on football match days. There is a review ongoing by Eastcoast on this issue. DM stated that the majority of football fans have travelled from Darlington and Durham anyway.

KA and TT discussed the action N-18-5 (under age drinking) which is still awaiting a response from CSO Hall or Galtta. TT stated that Sainsburys have moved some of their stock to a better location within the store and are operating a challenge 25 policy and there have been no issues so far reported. However, there have been 3 supermarket/bargain drink shops opened near Newcastle station.

KA spoke about the PSP involving trespass at Durham and one issue raised was by DM who stated that on one occasion BTP had caught a trespasser and "just told him off" KA and DM to liaise on this (see PSP update above) DM stated that trespass is still very much a problem and needs addressing. TT stated that though not Durham, staff had a trespasser at Newcastle, they too were caught by BTP and within an hour were seen on the station again. KA spoke about the recent issue of begging at Durham and DM stated that the 2 individuals (a male and a female) had attempted to break open the storage boxes used by WH Smiths returns.

VP asked if these and indeed all offences are being reported, MC stated that all staff have been instructed to report any offence to BTP. Adding the begging issue to the current PSP has been outlined in the above actions arising section.

KA briefly discussed action N-18-7 'City Safe Haven' and is ongoing because of the points raised in the above actions from the last meeting.

KA outlined a recent issue that has been brought to our attention and involves objects been thrown from an overbridge and landing on trains near Berwick upon Tweed station, staff have however recognised that the youths were wearing a local school uniform and have contacted the school. The head teacher has dealt with this within school but she has requested someone from the railway to come to the school to and talk to the pupils, a request has been made to BTP to do this talk as it is believed it will have more impact coming from the Police. PC Stephen Wareing of BTP is going to the school shortly to speak to the pupils and is to liaise with Northumbria's NPT for Berwick on this issue.

c) Any other business

BD asked if anyone could use some Samaritans posters originally ordered for the taxi's that had been made far too big due to a misunderstanding about MM and CM! Unfortunately Eastcoast could not accommodate due to their size, BTP took some as they maybe able to find a use.

6. NEW PRIORITIES IDENTIFIED

NEW PRIORITIES IDENTIFIED		
Problem	Owner	Problem Solving Plan Needed? (Yes/No)
None		

7. DATE OF NEXT MEETING

Centurion Bar, Central Station, Newcastle.

Thursday 24th November 2011 10:00 Hrs.