



South Sector
Neighbourhood Policing Team
PACT Meeting Minutes



Author:	PCSO's Mark Hunt & Jade Snaith
Date:	13/04/2011
Location:	Frenchgate Shopping Centre

1. PRESENT:

PS Joanne Christon	British Transport Police	JC
PC Mick Provins	British Transport Police	MP
PC Paul Hardy	British Transport Police	PH
PCSO Mark Hunt	British Transport Police	MH
PCSO Jade Snaith	British Transport Police	JS
Tony Connington	EC Newark Northgate	TC
Kevin White	EC Retford/Newark Northgate	KW
Joe Harrigan	Frenchgate security manager	JH
Lee Burnett	Network Rail MOM	LB

JC Welcomed everyone to the PACT meeting and thanked everyone for their attendance an overview of the previous actions form the last minutes were given

PREVIOUS ACTIONS

Taxi Driver poaching fares

JC It had been mentioned at last meeting that the staff at Newark Northgate were experiencing problems with a taxi driver who is persistently poaching fares.

TC Stated that the situation is being monitored, but there had not any reoccurrences. The male has been pointed out to BTP and East Coast and they are aware of his presence.
At the moment one of the Security cameras situated on the outside of the station building are pointing in the direction of the taxi rank therefore it can be monitored more appropriately. A member of BTP had approached the male on an earlier date has spoke to him regarding the matter.

MP Yes I did speak to the male regarding his behaviour as I witnessed him attracting attention of passengers waiting outside the station for Station taxis to arrive. I informed him that if he was to do this again he would be reported.
JC Therefore if monitored no further actions.

Prohibited Parking at drop off at Newark Northgate

JC At the moment the team have been stopping and educating all drivers parked within the pick up point situated outside Newark Northgate and informing them that it is a pick point only and if they are waiting to collect passengers they must use the short stay car park which is free of charge for up to 20 minutes.

TC It has improved slightly over the past couple of week since the team have been visiting, but it is only affecting days when the team are present.

JC After a few more visits the team will be reporting persistent offenders that have already been warned. Therefore two logs will have to be created:

ACTION: BTP to maintain two logs, one for vehicles and the other to record drivers details in order to report persistent offenders.

PH Are there any large and clear signs in the area which would indicate to passengers that this pick point only as this will help educate passengers?

TC Not at the moment no it is printed on the bottom of the bay on the pavement but when vehicles are parked it is not clear to see. A poster could be used.

ACTION: Paul Hardy to liaise with Tony Connington and Newark Northgate Rail Staff regarding production and content for posters, to reinforce the Drop Off only message.

JC As you will understand we cannot be available everyday to monitor the parking situation therefore any persistent offenders who park in the bay will need to be recorded in our absence.

ACTION: Rail staff to maintain a log of offenders who park in the bay regularly for long periods of time in the absence of BTP for follow-up action.

Loomis Van Parking

JS I have contacted the driver and he delivers change to both the Frenchgate Food court and the rail station therefore parking outside the station is an ideal location when carrying large sums of money. He has stated that as yet he has not received any more parking tickets form the attendant's at Doncaster.

JH An email has been forwarded to all tenants delivering to the Frenchgate stating the correct usage of parking facilities and emphasising the benefits use of the parking bays beneath the Frechgate centre.

JC No further action

Car parking attendants locations

KW As yet I have not been able to contact the East Coast manager in regards to this action; I will do so this week and update you at the next PACT in June.

Action: Establish if car park staff from Doncaster can travel to other locations on the East Coast Main Line

JS As we know some of the agency based staff at stations such as Grantham have now been trained to deal with car parking issues ever since the break down on the REO'S do we know if this will be happening at Newark Northgate.

KW We haven't had any as yet but we will have to look into this as we cannot be confirmed.

Lifewise Centre

JC The Life wise centre was contacted in the view of taking pupils from Retford schools to the centre and to be given general advice concerning safety and behaviours whilst in a rail station. Due to large cost implications this action could not be carried out.

MP Mentioned that as an alternative would it not be possible to carry out our own presentations within the schools.

ACTION: MP to organise school visits/presentations regarding railway safety on the train station at Retford.

Vava Bloom

MP We visited the stand after the last meeting and informed them that leaving sharp items in public view once closed is not acceptable. It was stated that there stand was closing down in a couple of weeks therefore no more incidents will occur

PSP Discussion

JC Mentioned that due to an increase of cycle thefts since the start of the year the PSP regarding cycle thefts at Doncaster Railway Station would be re-opened following the PACT Panel meeting. Since the Christmas period there have been 11 bike thefts from outside the station therefore the PSP will need re-opening.

ACTION: Re-open Cycle thefts at Doncaster PSP

PH Stated that the peak trends recorded for cycle thefts were in particular Monday to Wednesday inclusive, during daylight hours. Although when the thefts have been recorded specific details such as which rack the bike was taken from, need to be recorded in order to identify patterns.

JH It is possible to view one of the cycle racks from one of the Frenchgate security cameras therefore it may be good source information when dealing with a theft.
If there is a particular time of day or pattern that the cycle thefts are occurring the Frenchgate will be happy to use one of their security cameras (if not in use) to monitor the area therefore can be used as a line of enquiry.

ACTION: JS to submit an intelligence report detailing the use of CCTV for thefts and informing officers that specific details will be needed when recording the thefts.

JH For info purposes informed the whole PACT group of an application which can link all CCTV within the area under a scheme known as I-Link. This was mentioned as it would be able to link all three agencies together by the use of CCTV. Therefore when following an individual through the station and to different areas it can do so by this link

Regular PACT Discussion

JH Mentioned for himself and on behalf of **David Ford** that there have been problems with members of the travelling community entering the Frenchgate and bus interchange on Sunday afternoons, causing damage to seats and escalator hand rail rubber guards, costing the Centre thousands of pounds in damage.

ACTION: PH to contact NPT Inspector to establish if a Knife Arch operation can be held on a forthcoming weekend.

TC An update was given in which it would appear that instances of ASB on board the last train from London Kings Cross were still taking place upon arrival at Grantham and Newark Northgate.

ACTION: BTP Kings Cross to be contacted to establish if the train passengers are being monitored prior to leaving that location.

Everyone was thanked for attending the meeting. The next meeting will be held on 08/06/2011

NEW ACTIONS ARISING FROM MEETING

REF/ITEM	ACTION	WHO	DEADLINE
1 Carried over	Establish if car park staff from Doncaster can travel to other locations on the East Coast Main Line	Kevin White	ASAP
2 Carried over	Chris Stevens to establish if a ban can be implemented at Doncaster Railway Station for well known offenders in the absence of any ASBO.	Chris Stevens	ASAP
3	Members of Rail staff at Newark Northgate to maintain a log of non entitled vehicles and drivers who misuse the 'Pick-Up Point' at the front of the station.	Rail staff Newark Northgate	ASAP
4	Paul Hardy to liaise with Tony Connington and Newark Northgate Rail Staff regarding production and content for posters to reinforce the Drop Off only message.	Paul Hardy/Tony Connington	ASAP
5	BTP to maintain two logs, one for vehicles and the other to record drivers details.	BTP	ASAP
6	PC Provins to organise school visits/presentations regarding cycling on Retford Railway Station platforms.	PC Provins	ASAP
7	PCSO Snaith to submit an intelligence report regarding the exact location i.e. which cycle rack and to view CCTV footage available at the Frenchgate Shopping Centre.	PCSO Snaith	ASAP
8	Paul Hardy to contact NPT Inspector to establish if a Knife Arch operation can be held on a forthcoming weekend.	PS Christon	ASAP
9	BTP Kings Cross to be contacted to establish if the train passengers are being monitored prior to leaving London	PS Christon	ASAP

