



**BRITISH
TRANSPORT
POLICE**

**South Sector
Neighbourhood Policing Team
PACT Meeting Minutes**



Author:	PCSO Jade Snaith
Date:	07/07/2010
Location:	Frenchgate Shopping Centre

1. PRESENT:

PS Steph Reynolds	British Transport Police	SR
PC Mick Provins	British Transport Police	MP
PCSO Jade Snaith	British Transport Police	JS
Linda Harper	BTP Crime reduction	LH
Kevin White	EC Retford/Newark Northgate	KW
Alan Hodgson	EC Doncaster Station Manager	AH
Ian Dunn	First Hull Trains Manager	ID
Kevin Lynch	ABC+ Doncaster	RD
Elaine Ibbertson	Doncaster Council	EI
Alan Irvine	Doncaster Council	AI
Joe Harrigan	Frenchgate security manager	JH
Edward Hill	Railway Enforcement Officer	EH
Paul Glynn	British Transport Police	PG
Mark Artley	South Yorkshire PCSO	MA
Lee Brunett	Network Rail Mobile Operations Manager	LB

WHAT WE'VE BEEN DOING

- JS** Sergeant Reynolds has been attending numerous meetings with different agencies such as South Yorkshire police in order to renew the Section 30 dispersal order it ended on the 14th June. This has proved successful and has been renewed for another 6 months.
The team have been continuing with regular ASB patrols at Doncaster Station due to the dispersal order renewal.
Also regular theft of personal property patrols have been conducted up and down the EAST COAST Mainline as this has been outlined as an priority.
Also MACS week (Make All Children Safe) has gone ahead in Retford this week all the team have been involved using the 'ghost box' and have taken part in teaching children the importance of railway safety.

PREVIOUS ACTIONS

- SR** Rail enforcement officers to submit ABC+ forms with any information regarding the two individuals at Doncaster.
- ED** Completed
- SR** To investigate whether nor not a restorative litter pick can go ahead in the station area.
- EI** The youths must be situated in open air in order to go ahead so would have to go ahead just outside the station area but not in the French gate Centre.
- AH** Agreed that it would not be possible in the rail station but agreed that East Coast would have no objections to this activity being conducted outside of the station.
- ACTION:** Elaine Ibbertson to contact the Community first officer and suggest a restorative justice litter pick up in the station area.
- SR** We have also been looking into the usage of a case/stopwatch radio in order to keep in direct contact with other important agencies.
- JH** The connection booster in the Bus interchange is now working and it will be easier to keep in contact. We now have a spare case radio set available but I will have to look into what we are able to do regarding this.
- ACTION:** This action is still ongoing. Joe Harrigan and PS Reynolds to research this concept.
- SR** Frenchgate logs have been received (completed)
- SR** To research figures regarding how many ABC+ forms have been submitted regarding sec 30 dispersal order.

- KL** It was understood this it has been a problem to extract the data from the system but at the moment we have a system in place, all ABC+ forms submitted regarding section 30 are marked for later research purposes which should make it easier to extract the data.
- SR** Steve Wareing our school liaison officer now has a copy of the trespass incident at Newark Northgate (completed)
- SR** Action regarding individual at Retford there is not enough evidence in order to report the female. The females behaviour will be monitored by BTP REO and East Coast Staff
- ACTION:** PCSO Snaith to supply name and any other relevant details of this female to REO's.
- SR** Information about the ECML Neighbourhood Policing Team has been received by FIRST Hull Trains and included in their monthly newsletter. (Completed)
- SR** Trespass point at Retford has been addressed by Lee Brunett. Fencing issue has been resolved. Network rail ref 366081 (Completed)

OUTSTANDING PROBLEM SOLVING PLANS		
Problem Solving Plan reference	Progress	Owner
ASB Doncaster	<p>PSP Still ongoing. Sec 30 has now been renewed for another 6 months.</p> <p>Better communications must be established between all partners. A monthly meeting has been set up with South Yorkshire Police, local authority, ABC+ team, Frenchgate Centre and Bus Interchange. Next meeting planned for 8th August. South Yorkshire Police to provide a Service Level Agreement between the partners. A number of dates for joint Anti-social behaviour operations to be established throughout the school summer holidays.</p>	PS Reynolds

PSP DISCUSSION/ NEW PRIORITIES

SR The section 30 dispersal order has proved a success and has now been renewed for 6 months. A number of planned operations will be going ahead in the dispersal catchment areas including different agencies in the community in order to combat anti social behaviour during the summer holiday months.

The main problem with the dispersal order is that it is extremely difficult for all agencies to stay in direct and constant communication with each other. Ideas to correct this problem discussed.

PG When an incident regarding sec 30 has been logged with control would it be possible for control rooms to receive details and disseminate them out to neighbouring control rooms in order to make all officers aware.

JH Again for more accurate and direct communication the CASED radio will prove more successful as all agencies can be contacted more quickly and efficiently.

MA Mark also agreed that this would be the best option available as they also have direct communication through this radio.

(The action of looking at the case radio has already been raised with PS Reynolds and Joe Harrigan)

This issue is being pursued and will be discussed further at the next stakeholders meeting.

- SR** More sec 30 posters have been arranged to be displayed in the station vicinity will liaise with Alan Hodgson in regards to this.
- LH** A solution that may work regarding youths causing anti social behaviour in particular area could be the playing of Classical music within areas where youths congregate. It deters youths from remaining in the area. Although this could cause problems regarding licensing issues and must be researched.
- MA** The bus interchange actually plays classical music at the moment and it has worked marginally.
- JH** A Crime Reduction survey has been completed on Frenchgate Centre by South Yorkshire police and it was noted that the seats in the centre are attracting youths to loiter in the area. I will consider moving one of our security officers to patrol in this area to try and deter youths from congregating.
- AH** To make you aware new CCTV has now been erected in the station. The cameras cover all the main parts of the station all platforms and concourse areas. There is also a camera which is located on the station front and includes views all the way down to the Frenchgate centre.
- SR** This could be very effective when people are dispersed from the area, can images be emailed across?
- AH** I'm not sure whether or not it is possible. I'm not sure how the new system is set up, but the camera quality is a lot better.
- JH** We also have good camera quality in the Frenchgate Centre in our control room, but again, I'm not sure if it possible to email images over the internet.
- ACTION:** For PS Reynolds to visit the EAST COAST SMT and enquire about the CCTV system and how its operated.
- ACTION:** For Joe Harrigan to research whether images from the control room can be emailed across to different agencies.
- AH** There are also plans from network rail to create better fencing in the area situated by the bridge which links the station front to platform 8.

MATTERS ARISING

- KW** The staff at Retford have complained about youths cycling on the platform. This is happening daily and staff are being abused when confronting youths about cycling. This happens mostly during peak periods usually the beginning and end of school times.
- SR** In this case can you make sure that staff are reporting all incidents of verbal abuse in order for BTP to offer a response? Also posters prohibiting the use of bikes could be displayed in the station area this will deter a few of the youths.
- ACTION:** Conduct hi-visibility patrols at peak periods and report individuals for cycling on the platforms.
- KW** There is also an ongoing problem at Newark regarding taxis and parking. Customers are leaving cars outside the station area instead of using the short stay, these cars then block the taxis from entering the queue.
- ACTION:** REO Hill to highlight this problem to the REO's with a view to conducting patrols at key times/days.
- ID** Hull Trains are having problems at the moment regarding Graffiti. Cases of graffiti are being reported on a daily basis and are becoming quite a big problem.
- LH** Looking at the crime rates and statistics the graffiti that has been reported has occurred outside the Doncaster area.
- ID** Yes. A lot of the graffiti occurs around the sidings where our trains are stabled over night. Network rail have planned to replace the fencing but until then we are suffering with the problem as it is costing the company money to clean off the graffiti.
- ACTION:** PS Reynolds to highlight this problem with Chris from the Area Intelligence Bureau.
- SR** Updated the meeting with the ongoing theft of cable which continues to be a problem on the railway. Asking all partners in the community to be vigilant and report anything they believe looks suspicious. Also to be aware of anyone selling, moving or storing cable, again all reports are much appreciated.
- SR** Updated the meeting on the topic of vulnerable and suicidal people. It's the responsibility of all of us to remain vigilant in relation to vulnerable and suicidal people within the railway environment. This will enhance our response to incidents and how we deal with these situations. BTP officers in the North East area utilise a trigger system whereby the status of a vulnerable/suicidal person is addressed and other support agencies are contacted at the earliest opportunity.

PG PS Dawes asked me to mention that he has made contact with the local Samaritans and it has been agreed they will be holding an awareness and fund raising event in the station date yet to be confirmed.

ACTION PS Dawes to pass the NPT the Samaritan details in order to use the idea in our other NPT locations

Everyone was thanked for attending the meeting. The next meeting will be held on 01/09/2010

NEW ACTIONS ARISING FROM MEETING			
REF/ITEM	ACTION	WHO	DEADLINE
S-10-01	Elaine Ibbertson to contact the Community first officer and suggest a restorative justice litter pick in the station area.	Elaine Ibbertson	01/09/2010
S-08-04 Re-Task	Usage of a case/stopwatch radio in order to keep in direct contact with other important agencies. The connection booster in the Bus interchange is now working and it will be easier to keep in contact. A spare radio set has become available – can it be allocated to BTP? Joe Harrigan and PS Reynolds to research this concept.	Joe Harrigan PS Reynolds	01/09/2010
S-10-02	Provide details to REO's of a female mentioned above who regularly travels without a ticket at Retford.	PCSO Snaith	ASAP
S-10-03	Visit the EAST COAST SMT and familiarise staff in relation to the new CCTV system.	PS Reynolds	01/09/2010
S-10-04	To research whether images from Frenchgate control room can be emailed across to Different agencies.	Joe Harrigan	01/09/2010
S-10-05	Conducting hi-visibility patrols at peak periods at Retford and report individuals for cycling on the platforms.	PCSO Snaith	01/09/2010
S-10-05	REO Hill to highlight the problem regarding Illegal parking and taxis at Newark Northgate to the REO's.	REO Hill	ASAP
S-10-06	To highlight the hull trains graffiti problems with Chris Sedgwick from the Area Intelligence Bureau.	PS Reynolds	ASAP
S-10-07	Provide the NPT the Samaritan details in order to use the idea in our other NPT locations.	PS Dawes	01/09/2010