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Safer station safer journey

The Neighbourhood Policing Newsletter

for the District Line West and
District & Circle Line South lines



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**“We... listen to
the concerns of
the local
community”**

Part of the community

More than 2,000 people attended the Chiswick Community Safety day recently.

Showcasing the work done by numerous agencies involved in community safety, as well as promoting opportunities for youth diversion from crime and anti-social behaviour, the day had over 40 stands and was broadcast live on local radio.

Organised by Turnham Green's Safer Neighbourhoods Team and the Metropolitan Police Service, there were stands from local policing teams, traffic police, the Met history collection, London Ambulance Service, London Fire Brigade, the army, Hounslow Council and local charities, faith and youth groups. There was even a fly past by the Air Support Unit and many more.

British Transport Police was represented by PC Darren Carter and PC Nauman Khan from the District Line West Neighbourhood Policing Team based at Hammersmith, where they ran a stand that was interesting and very informative.

PC Darren Carter said: “This event shows just how many agencies are working together in Chiswick to help local residents, businesses and visitors.

”At these events we demonstrate the work we do, and listen to the concerns of the local community.”



Also reaching out to the community has been PC Peter Denness of the Circle and District Line South Neighbourhood Policing Team.

In his efforts to contact hard to reach groups in his neighbourhood, PC Denness organised a visit to the Earl's Court Community Project, which is based at St Barnabus church near Kensington Olympia station. The project supports people who are struggling with their lives such as those caught up in drug or alcohol addictions, those with mental illness.

PC Denness and PC Chris Nicolaou met with the project leader, Walter Nicora. They also discussed the possibility of the officers going to the weekly meetings to volunteer and help with the sessions.

PC Denness said “If we can get to know these people we may be able to resolve situations through support and mediation, rather than continually arresting people for persistent minor offences.”



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Your NPT enjoys hearing what you think

PCs Darren Carter, Nauman Khan and PCSOs Joe Mills and Mike Edwards from the District Line West Neighbourhood Policing Team conducted passenger surveys at West Kensington Underground station recently.

The surveys were centred around passenger observations and opinions on West Kensington station and the British Transport Police policing of the station.

All of the officers worked together to conduct these surveys and enjoyed the passenger interaction and feedback received; both positive and constructive.

The surveys were beneficial for the team to gain a better understanding of the opinions of the passengers who use the station and how their opinions have changed since we last undertook surveys back in April and July earlier this year.

The team hasn't received the full results of the surveys yet, but the interaction with the users of the station was beneficial to the team.

The answers show the wants, concerns and needs of the members of the public who use one of the stations on our patch, and how best we can help combat the issues concerning them.

Contact us

District Line West NPT
07850 232 471
districtlinewest.npt@btp.pnn.police.uk

District and Circle Line South NPT
07850 232 471
districtcirclelinesouth.npt@btp.pnn.police.uk

Man found guilty after threatening staff member

A man was found guilty in November after verbally abusing and threatening a Customer Service Assistant at Stamford Brook station.

Officers from the District Line West NPT were called to Stamford Brook station last year by staff after a man committed a public order offence against gateline staff by pushing past the CSA without a ticket and then verbally assaulting him.

The next day the same man walked past the station and threatened the member of staff again who felt very intimidated.

After watching CCTV of the incident, BTP officers were at the

station when the suspect walked into the ticket hall. The officers approached him to make the arrest but he immediately became violent and punched and kicked officers until finally being subdued by Captor spray being used and handcuffed.

Both the CSA and BTP officers gave evidence in the case against the man this November, which resulted in him being found guilty of all charges and will be sentenced at a later date.

The NPT is very pleased with the outcome of the case as it shows that BTP and LU will not allow this sort of attitude and behaviour towards its staff and it's a great result for everyone involved in the case.

Gaining youth independence

PCs Chris Nicolaou and Peter Denness attended the launch and helped in the making of a DVD, which helps adults with learning difficulties gain independence when traveling around London using public transport.

The group known as PIP (Pursuing Independent Pathways) helps the students by identifying places that they attend regularly; this could be a youth club, friend's homes or any place they regularly travel to. This involves escorting the student one on one to and from the destination using buses or the Tube ensuring the student is comfortable and aware of their surroundings and able to cope if they get into difficulties, knowing what to do and where to go if difficulties arise.

The escort ensures their safety and intervenes if required. Once the student is deemed to be confident and safe they are then given a nationally recognized certificate to prove they've reached the standard required for solo travel.

The launch of the DVD was held at the Riverside Studios W6. BTP officers met the students before the launch and answered any questions. The officers also gave advice on travel and safety and gave the students new Oyster card wallets for their Freedom passes which were greatly appreciated.

The team received a handmade thank you card from the students.

